

ADULT SOCIAL CARE LEADERSHIP QUALITIES – Plan on a Page

People say...

We say...

We Reflect...

We are People Centred

I have care and support that is coordinated and everyone works well together and with me

We work in partnership with others to make sure that all our services work seamlessly together from the perspective of the person accessing services.

Ask Yourself: Is what I am doing guided by the need to deliver the best possible outcomes for people who access ASC support?

We Achieve and Inspire

I am supported by people who see me as a unique person with strengths, abilities and aspirations

We have a 'can do' approach which focuses on what matters to people and we think and act creatively to make things happen for them.

Ask Yourself: Am I behaving in a way that supports me and others to achieve our shared goals?

We Reflect

I have considerate support delivered by competent people

We make sure that our organisational policies and procedures reflect the duties and spirit and do not inadvertently restrict people's choice and control

Ask Yourself: Do I make time for me and my team to reflect on and learn from the impact we make – with colleagues and with people who use ASC?

We are Connected

I have people who support me, such as family, friends and people in my community

We work with people as equal partners and combine our respective knowledge and experience to support joint decision-making

Ask Yourself: Do I build relationships with colleagues that enable me and them to do our best jobs?